

Help You Can Use

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Sales Tax Report Issue for QuickBooks 2009 Release 9 (R9) Users

Dear QuickBooks 2009 User:

We are writing to let you know about a Sales Tax Report issue related to the December 1, 2009 Release 9 (R9) of QuickBooks 2009. If you downloaded R9 earlier this month, the Sales Tax Liability and Sales Tax Revenue reports are not displaying the correct data in some cases. Only customers who have already downloaded and installed R9 may be affected. This issue affects QuickBooks Simple Start, Pro, Premier and Enterprise Solutions.

If you are using Release 8 or earlier, this issue will not affect you and you may therefore continue to rely on the Sales Tax Liability and Sales Tax Revenue reports for any sales tax filings with tax authorities. (Not sure which version you have? Open QuickBooks, hit F2, and look at the information in the upper left of the screen entitled "Product"). Click [here](#) for more detailed instructions.

What You Should Do If You Are On R9

If you are currently using R9 and have not filed your tax information with tax authorities, you should update your QuickBooks software before you file. The new update (Release 10) is scheduled to be available on Wednesday, December 16. **Only after updating to R10 should you rely on the Sales Tax Liability and Sales Tax Revenue Reports for your upcoming sales tax filings with tax authorities.**

If you are currently using R9 and used the Sales Tax Liability and Sales Tax Revenue reports to submit tax information with tax authorities, your submission may be incorrect. As a result, you may need to resubmit your sales tax information after downloading R10 if you meet certain criteria. Specifically, this issue applies to you only if you meet the following conditions: within QuickBooks the sum total of items in your Items List multiplied by the number of vendors in your Vendor List equals more than 10,000. For more information on how to determine whether you need to resubmit your sales tax information, [click here](#). If you think you have already submitted inaccurate information to tax authorities and need help with your resubmission, you may contact us at quickbooks@intuit.com.

How to Update to R10

Updating QuickBooks with R10 will correct your sales tax information in the Sales Tax Liability and Sales Tax Revenue reports. You can apply this R10 update in two ways:

- You can **download** this update [here](#) on Wednesday, December 16, 2009
-or-
- QuickBooks will prompt you (if you have "Automatic Update" turned on) to apply this update **automatically** on Thursday, December 17, 2009

Thank you very much, and we apologize for any inconvenience you may have experienced.

Sincerely,
Greg Wright
Director of Product Management, QuickBooks

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Intuit, Inc., Customer Communications 2800 E. Commerce Center Place, Tucson, AZ 85706.